

System & Process Health Checks

CATEGORY: OPERATIONAL EFFICIENCY



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Your system is talking. Are you listening?

Enterprise SaaS and CRM platforms come with built-in process flows that work for most organisations most of the time. Every business also has its own industry context, local requirements and ways of working. What was configured at go-live reflected the business at that point, and businesses do not stand still.

Processes evolve, data drifts, and people come and go. The reason something was configured a certain way leaves with the person who set it up. Workarounds become permanent and scheduled jobs pile up. Month-end close takes longer than it should, and nobody is sure whether the system is working as designed or just working.

SAASiQ provides structured health checks across your SaaS estate, including Oracle, SAP, Workday, Microsoft Dynamics, Salesforce and Zoho. We assess configuration against current business needs and review key cycles such as period close, reconciliations, procure-to-pay and hire-to-retire. We identify where the business has outgrown what was built.

The output is a prioritised findings report with practical recommendations: what needs attention, in what order, and what it will take to fix.



CONTACT US

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TELL US ABOUT YOUR REQUIREMENTS

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