

WORKSPACE LICENCE & COMMERCIAL

CATEGORY: COMPLIANCE



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**Right edition. Right count.
Right price.**

Google Workspace looks simple next to enterprise licensing, and that is exactly why it goes unreviewed. Editions sit above actual need, leavers hold full licences where archived user licences would do, storage add-ons stack against a pooled allowance nobody measures, and AI features bought as add-ons are now included in the editions themselves. Small per-user numbers, multiplied across the organisation, every month.

SaaS*i*Q reviews Workspace estates the way we review Oracle and Microsoft estates: entitlement against consumption, user by user, edition by edition. We map assigned licences to actual usage, identify edition downgrades and archived user candidates, rationalise add-ons, and deliver a costed position statement. Where ongoing assurance is wanted, the review runs as a scheduled monitoring cycle.

We hold no Google partner status and sell no licences. The advice carries no reseller margin and sits on your side of the table, whether you are approaching renewal, consolidating domains, or weighing Workspace against the alternatives.



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IDENTITY & ACCESS

CATEGORY: COMPLIANCE



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Know who can do what. Prove it.

Workspace access risk hides in plain sight. Super admin roles accumulate, two-step verification coverage is assumed rather than measured, Drive sharing quietly exposes documents beyond the organisation, and third-party apps hold OAuth grants nobody remembers approving. Each is invisible until an auditor, or an incident, asks the question.

SaaS iQ applies the same role and privilege analysis we use on Oracle Fusion Cloud and Microsoft estates: who can do what, who approved it, and which combinations conflict. On Workspace that means admin role assignments, delegated privileges, sharing exposure across Drive and shared drives, and the standing grants third-party tools hold against your data.

The output is a findings report with practical remediation paths and the evidence pack to support internal and external audit. Where ongoing assurance is required, we design access review cycles that keep the position current without a heavyweight governance platform.



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APPS SCRIPT & AUTOMATION

CATEGORY: OPERATIONAL EFFICIENCY



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Automate the routine. Keep the judgement.

Workspace ships with more automation capability than most organisations ever touch. Apps Script reaches every Gmail inbox, Drive folder, Sheet, and Calendar in the estate; AppSheet builds applications on the data already there; Gemini sits across the lot. The capability is licensed and idle while manual process carries the cost.

SaaS iQ runs its own operations on these patterns. Scheduled Apps Script jobs draft and route email, Drive folders trigger document production, and delivery pipelines poll, process, and publish without manual touch. We build what we recommend, and we recommend what we have proven in daily use.

Engagements begin with an opportunity assessment: which processes carry repetitive volume, which have clean trigger points, and which need human judgement kept in the loop. Delivery follows as fixed-scope builds with documentation and handover. Where AI adds value, data protection and corporate policy are designed in from the start.



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DATA CLEANSE & QUALITY

CATEGORY: DATA & ANALYTICS



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Decisions are only as good as the data.

Business data decays from the inside. Duplicates accumulate, fields drift, ownership blurs, and within a few years the systems the business relies on for customer, supplier, and pipeline truth cannot be trusted for any of them. The platform is rarely the problem; the data is.

SaaS iQ measures data quality quantitatively: completeness, accuracy, duplication, and referential integrity against defined thresholds. The output is a quantified baseline, a costed cleansing and enrichment plan, and the governance to stop the decay recurring.

We run the same discipline on our own systems: thousands of records loaded through controlled pipelines, deduplicated on entry, classified and enriched through automated scoring. The methodology is platform-agnostic and applies to ERP master data, CRM records, and the spreadsheet estates that grow up around both.



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WORKSPACE HEALTH CHECK

CATEGORY: OPERATIONAL EFFICIENCY



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Every estate drifts. Measure yours.

Workspace estates drift. Settings chosen at setup age quietly, licences outlive their owners, shared drives sprawl, security posture slips behind current guidance, and scripts that once worked fail silently. None of it announces itself; it surfaces as cost, risk, and friction.

SaaS-iQ runs a structured health check across the Workspace estate: configuration against current baseline guidance, licence position as a headline signal, identity and access hygiene, sharing exposure, storage consumption, and the state of scheduled automation. The same discipline we apply to Oracle and Microsoft operational reviews, applied to Google's stack.

The output is a prioritised findings report: what needs attention, in what order, and what it will take. Each finding maps to a fixed-scope remediation, so the path from report to resolution is costed before you commit. The health check is compact, fixed price, and designed to pay for itself in the first findings.



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